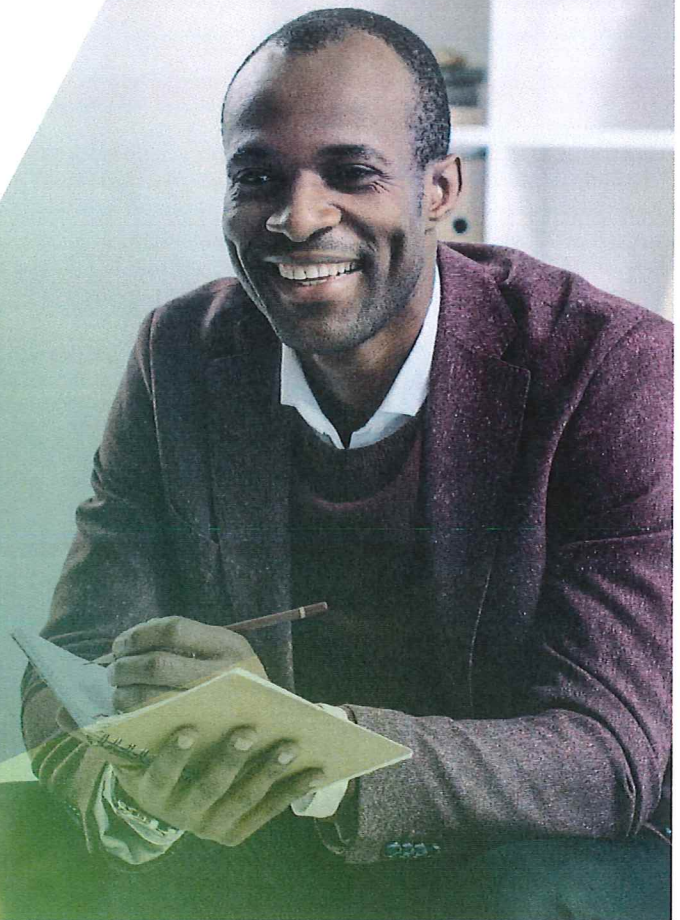




EAP and Work-Life Services



Reliance Standard partners with ACI Specialty Benefits to provide a top-ranked EAP with award-winning benefits that improve mental health, reduce stress and maximize business performance.

Program Access and Technology

- 24/7/365 Access by Text, Email, Mobile App, Online, and Always Live Answer Phone¹
- myACI Benefits Mobile App for iOS or Android
- HIPAA-compliant Video Chat Sessions
- myACIonline Website
- EAP Landing Page

Clinical Assessment and Mental Health Sessions

- Up to 3 Face-to-Face, Telephonic or Video Chat Sessions for Assessment, Referral and Short-Term Problem Resolution
- Global Provider Network of 55,000+ Licensed Clinicians
- 24/7 Access to Clinicians for Urgent Mental Health Issues²

Legal and Financial Consultation

- Telephonic Legal Consultation for **Unlimited** Number of Issues per Year. Includes One 60-minute In-office or Telephonic Consultation with Local Attorney and 25% Discount for Continued Services.
- Telephonic Financial Consultation for **Unlimited** Number of Issues per Year. Includes Optional 30-day Financial Coaching Benefit with 90-day Action Plan.
- Identity Theft Prevention/Recovery. Includes 50-minute Consultation.
- Legal and Financial Online Resource Center Including Interactive Legal Document Preparation

Work-Life Referrals and Resources

- **Unlimited** Child, Elder, and Pet Care Referrals
- **Unlimited** Personal Services and Community-Based Resources Referrals
- Online Access to Library of Work-Life Topics and Resources
- Veteran Connection Referrals and Resource Website

¹ During peak call volume hours, callers may experience voice prompts
² For emergencies, always call or dial 9-1-1

Program Implementation and Support Services

- **Unlimited** Virtual Orientations
- **Unlimited** Management Consultations
- Dedicated Account Management Team
- Formal Management Referrals
- Quarterly Utilization Reports¹

Promotional Materials

- Print and Electronic Promotional Materials
- Video Marketing: Library of EAP Orientation and Promotional Videos
- Monthly HealthYMail Email Newsletter
- Digital Mental Health Awareness Campaign Materials
- 24/7 Access to ACI's Total Well-being Blog
- Multiple Promotional Materials Available in Spanish

Critical Incident Response and Crisis Support

- Crisis Consultation with ACI's Crisis Response Team
- 24/7 Online Access to ACI's Disaster Preparedness and Crisis Resource Center

Training Services

- **Unlimited** Webinar Trainings from ACI's Library of Topics
- "Just Do It" Training Topics and Materials for In-house Facilitators
- Onsite Training Available at Discounted Fee

¹ In adherence of HIPAA regulations, ACI Specialty Benefits does not provide written utilization reporting to groups of less than 250 employees. Account managers will provide telephonic quarterly usage summaries.

Additional Questions?

Contact ACI Specialty Benefits toll-free at
855-RSL-HELP
(855-775-4357)
rsli@acieap.com

EAP services are provided by ACI Specialty Benefits, under agreement with Reliance Standard Life Insurance Company.

Reliance Standard Life Insurance Company is licensed in all states (except New York), the District of Columbia, Puerto Rico, the U.S. Virgin Islands and Guam. In New York, insurance products and services are provided through First Reliance Standard Life Insurance Company, Home Office: New York, NY. Product availability and features may vary by state.